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Date: May 10th 2012

Attention:Jeff Campbell and Associates (JCA) - David BambrickSubject:G12 Deicing Facilities Committee

Dear Mr. Bambrick, On behalf of the SAE G12 Deicing Facilities Committee, I would like to extend a Thank you for your attendance, presentation and valuable input to our committee this week in Prague. I must say that your presentation was very informative, professional and engaging. This type of information is necessary for the committee to ensure that the best practices and standards that are developed at SAE committee level meet the needs of the aviation community.

I would also like to note there is a need for airports and airlines and service providers to be open about past challenges, and future solutions, to this end I would also like to recognize that the (JCA) information presented helped make the day successful.

The Deicing Facilities Committee representation consists of airlines, airports, and numerous other stakeholders from around the world, all benefitting from the work done at this committee. JCA is recognized as a world leader in aviation, and therefore your input and participation is invaluable and appreciated.

Yours truly

Kelvin Williamson Chairman SAE G12 Deicing Facilitates Committee

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